

Performance Monitoring 2022-2023

| Indicator | Aiming for: | 2022-2023 Cumulative | | | |
|---|---|----------------------|-------------|----|----|
| | | Q1 | Q2 | Q3 | Q4 |
| Major planning application decisions determined within 13 weeks | Higher % | 73.6% | 76.2% | | |
| Other planning application decisions determined within 8 weeks | Higher % | 74.2% | 75.8% | | |
| Food safety inspections | Delivering the Food Standards Agency Recovery Plan. | | | | |
| Forum theatre attendance | Higher numbers | 12,716 | 18,684 | | |
| Disabled facilities grants awarded | Higher numbers | 41 | 73 | | |
| Playground maintenance inspections | Higher % | 100% | 100% | | |
| Waste containers delivered within 7 working days | Higher % | Unavailable | 34.8% | | |
| Assisted list waste collections missed | Lower % | TBC | TBC | | |
| Fly tips collected within 1 working day of being reported | Higher % | Unavailable | 8% | | |
| Missed waste or recycling collections | Lower % | TBC | TBC | | |
| Percentage of household waste sent for recycling | Higher % | Unavailable | Unavailable | | |
| Corporate complaints dealt with within timescale | Higher % | 75% | 83% | | |
| Average time to process new housing benefit claims | Lower number of days | 27.4 days | 40.1 days | | |
| Average time to process housing benefit claims changes | Lower number of days | 10.5 days | 13.4 days | | |
| Council tax collected | Higher % | 28.6% | 56.8% | | |
| Business rates collected | Higher % | 34.4% | 63.2% | | |
| Long term sickness averaged per employee | Lower number of days | 2.7 days | 5.3 days | | |
| Short term sickness averaged per employee | Lower number of days | 0.5 days | 1.4 days | | |

NB: presented to one whole decimal place.